

netphiles:



computerlube
tallahassee computer repair

Scenario:

Dairy Queen of Tallahassee contacted Netphiles consultants about on-going computer issues and power problems. The point-of-sale computers and server would go down all the time.

“Our Network goes down all the time. We are losing business and our productivity goes down when computers are down. My business relies on computers to run everything.”

Dean, General Manager DQ

“Before”

The network layout was not secure. The guest wireless access allowed access to corporate Intranet, point-of-sale computers and cash register server.

Continuous power outages caused point-of-sales computers to go down thereby impacting sales and customers. Power and data cables were mismatched and untagged.

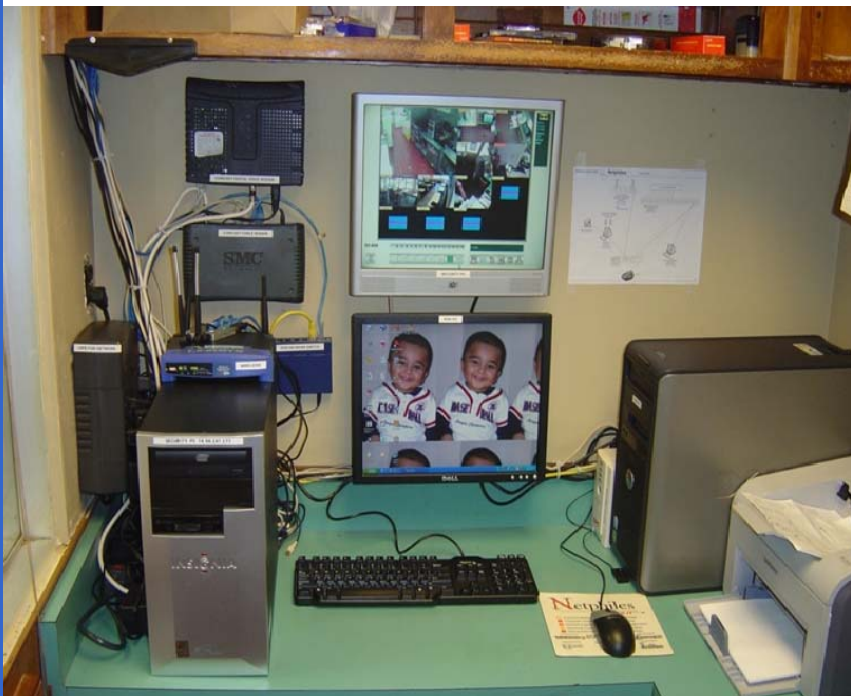


“After”

Netphiles carefully documented all hardware, software and network layout. We cleaned up the existing setup making sure that Dairy Queen would continue to serve customers.

The guest wireless network was isolated from the Intranet; connections were labeled and tagged. By mounting monitors on the wall we created more functional desk space for Dairy Queen to use.

“Thank you Netphiles...”
said Dean with a smile.



Netphiles is a Tallahassee based I.T. solutions provider founded in 1999. Netphiles specializes in providing the following services: website development, web marketing, web hosting services, I.T. consulting, information security consultation, network consultation, computer maintenance, and laptop and apple computer repairs.

CASE STUDY